CyberSapiens
THE CYBER SECURITY EXPERTS

Sciative
we price right

Case Study
Compliance And Security

Case Study

Enabling a Growing SaaS Platform to Achieve SOC 2 Readiness

Customer : Sciative Solutions

Industry : Technology / SaaS

Services : SOC 2 Readiness

Sciative Solutions

Sciative Solutions, a fast-growing technology company, engaged us to strengthen their security posture and align with SOC 2 requirements as part of their enterprise readiness strategy.

As they scaled operations and onboarded larger clients, demonstrating strong security and governance became a key business priority

KEY GOALS

- Build trust with enterprise customers
- Meet vendor security and due diligence requirements
- Establish structured internal processes and accountability
- Enhance data protection and operational resilience
- Strengthen market credibility and business positioning

OUTCOMES

- Established a strong foundation for SOC 2 compliance
- Improved security governance and operational maturity
- Increased confidence in client and stakeholder interactions
- Enabled scalable processes to support future growth
- Strengthened risk visibility and incident preparedness

THE CHALLENGE

As with many growing organisations adopting SOC 2 for the first time, the focus was on transitioning from informal processes to structured, audit-ready systems. Sciative needed to mature across multiple areas, presenting a clear opportunity to build a strong compliance foundation.

KEY AREAS OF IMPROVEMENT

- Enhancing risk assessment and continuous monitoring practices
- Aligning physical security systems — access controls and surveillance timing accuracy
- Establishing data lifecycle and retention controls
- Formalising access control governance and authorisation processes
- Introducing change management and approval workflows
- Strengthening system implementation and documentation practices
- Designing a robust disaster recovery and business continuity framework

THE SOLUTION

1

Risk Assessment & Gap Analysis

Conducted a comprehensive risk assessment aligned with SOC 2 criteria, identified gaps, and prioritised a structured remediation roadmap.

2

Process & Policy Enablement

Defined and implemented access control policies, change management processes, and approval workflows with clear ownership and accountability throughout.

3

Security & Operational Improvements

Strengthened physical and logical access controls, improved monitoring alignment, and implemented secure data handling and retention practices.

4

Business Continuity Planning

Designed and documented a Disaster Recovery Plan (DRP) with resilience and recovery procedures tailored to Sciative's operations and risk profile.

5

Audit Readiness

Supported documentation, evidence collection, and internal reviews — preparing the Sciative team for a smooth and confident external audit process.

RESULTS & IMPACT

Foundation
Strong SOC 2 compliance foundation established

Maturity
Improved security governance and operational maturity

Confidence
Increased trust in client and stakeholder interactions

Scalability
Scalable processes built to support future growth

Visibility
Strengthened risk visibility and incident preparedness

BUSINESS VALUE DELIVERED

Faster Enterprise Closures

Compliance posture reduces friction with security-conscious enterprise buyers and shortens deal cycles

Improved Audit Readiness

Documented evidence and structured controls make future audits significantly less disruptive.

Long-Term Scalability

A compliance-driven operating model that grows with the business without constant rework.

"By aligning with SOC 2, Sciative has taken a significant step toward building a secure, reliable, and enterprise-ready platform — moving from ad-hoc processes to a structured, compliance-driven operating model."

This engagement positioned Sciative for faster enterprise deal closures, improved audit readiness, and long-term security and compliance scalability — with the governance foundations to sustain it as the business continues to grow.

CyberSapiens

CyberSapiens unites our country's most trusted experts in delivering an unparallel, comprehensive end-to-end portfolio of complex and challenging threat environment. complex and challenging threat environment. cyber security services across Australia and India , Canada, USA.

Contact us to find out how CyberSapiens can boost the cyber security skills of your entire organization.

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